

Risk Oversight Manager



Working better together
for our residents

Enterprise Risk Management Team

What's it all about

The Risk Oversight Manager plays a key role in embedding effective risk management across the organisation and acts as a key liaison between the Enterprise Risk Management (ERM) team and directorates. The role ensures consistent application of the ERM Framework, policies and tools, supporting the identification, assessment, and management of risks that could affect strategic and operational objectives.

You will provide independent oversight and challenge to the first line of defence, monitor the effectiveness of risk management activities, and drive continuous improvement in risk culture and capability.

How you'll make a difference

Reporting to the Head of Risk and Assurance, you will help create a culture where risk awareness is part of everyday decision-making. By providing independent oversight, constructive challenge, and clear insight, you'll ensure the organisation's risks are well understood and managed within appetite.

Leading a team, your work will support better governance, more confident decision-making and a stronger ability to anticipate and respond to emerging risks.

How you'll do it

Risk Management and Oversight

- Lead the implementation and embedding of the Enterprise Risk Management Framework, ensuring a consistent approach to identifying, assessing, managing, and monitoring risks.
- Undertake second-line oversight and monitoring of risk exposures, controls, and compliance with risk policies.
- Provide independent challenge to first line risk assessments, mitigations, and controls.
- Ensure risk registers are regularly reviewed and updated to reflect material risks, control performance, issues, events, and corrective actions.

- Support the development and maintenance of the principal and operational risk registers, ensuring alignment between top-down and bottom-up risks.

Risk Analysis and Reporting

- Analyse and interpret complex data to identify risk trends, interdependencies, and emerging risks.
- Develop dynamic risk reporting and dashboards that support senior decision-making and demonstrate risk maturity.
- Prepare clear, insightful risk reports and briefings for Executive and Board-level committees.
- Monitor key risk indicators (KRIs) and track the effectiveness of mitigation plans.

Collaboration and Stakeholder Engagement

- Partner with directorates to embed risk management into planning, decision-making, and performance management processes.
- Provide practical advice, training, and guidance to support consistent understanding and adoption of risk management principles.
- Foster strong working relationships across the three lines of defence, ensuring clarity of roles and responsibilities.

Regulatory Compliance

- Ensure ongoing alignment with regulatory requirements and external standards for risk management in the housing sector.
- Periodic review and continuous improvement of risk policies, frameworks, and guidance documents.

- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.

- Hybrid arrangements - **at least three days a week in an office**. On other days, working from home may be possible, depending on the work and the interaction required.

All about you

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#). This role is at **manager** level

This is a people manager role. Please [refer to our people manager standards](#).

Essential knowledge, experience and skills including qualifications and professional membership

- Strong analytical skills with proficiency in data analysis tools and techniques.
 - In depth knowledge of risk management principles, methodologies, and regulatory requirements.
 - Excellent communication and interpersonal skills, with the ability to present complex information clearly and concisely.
 - Detail-oriented with the ability to prioritize tasks and manage multiple projects simultaneously.
 - Proficiency in Microsoft Excel, PowerPoint, and other relevant software applications.
 - **Desirable:** Working towards or qualified with a Certification in risk management
- Substantial experience of work within risk management with finance/housing
 - Uphold ethical principles including integrity, objectivity, professional competence, confidentiality, and professional behaviour; be a role model of the organisation's values.
 - Strong communication and interpersonal skills for diverse audience engagement; work collaboratively
 - Strategic thinking ability; capable of analysing complex data to develop solutions and make well-reasoned decisions
 - Experience influencing operational activities at both tactical and strategic levels
 - Evidence of strong partnerships and relationship building with internal/external stakeholders
 - Ability to manage, develop, appraise and performance manage staff to ensure they are fully motivated to achieve best performance.