Director of Planned Investment & Building Safety Remediation

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What's it all about

As the Director of Planned Investment & Building Safety Remediation, you lead NHG's in developing and delivering NHG's investment in key elements of our assets ensuring compliance with the Building Safety Act, Decent Homes Standard, meeting statutory Warmer Homes targets and emerging requirements as the regulatory environment changes. You will oversee NHG's ambitions £900m planned investment programme

You will ensure NHG programmes are data driven with external wall works supported by an FRAEW developed using the PAS 9980 methodology. You will meet all regulatory obligations, maintain strong relationships with statutory bodies, and deliver an optimised long-term investment strategy that supports great resident outcomes

How you'll make a difference

- Ensuring NHG homes are warm, safe, comfortable places to live through targeted data driven investment programmes to improve asset quality and reduce disrepair.
- Driving a culture of customer focussed service improvement, accountability and value for money.
- Enhance NHG's financial strength by maximising external funding particularly from contractors, insurers and government grants.
- Strengthening NHG's reputation through effective external relationships with the Building Safety Regulator, Fire Brigade, Local Authorities and industry partners.
- Ensuring investment decisions offer value for money and support long-term sustainability of NHG's housing stock.

How you'll do it

- Provide strong leadership across Building Safety and Planned Investment.
- Oversee development and delivery of NHG's Building Safety Strategy and Better Homes Strategy.
- Ensure effective programme and contractor management of the building safety and planned maintenance investment programmes.
- Lead delivery of planned investment works, including major components and cyclical works. Manage the supply chain effectively to ensure works are completed on time; to budget and that they exceed resident expectations.
- Ensure integration of repairs, planned investment and building safety to deliver coherent asset-focused services that maximise resident satisfaction.
- Ensure that external funding resources are maximised and effectively managed.
- Manage complex budgets, ensuring efficient and effective use of resources.
- Work across Homes to support the drive for digital transformation and data-led decision making.
- Oversee remediation of buildings with significant defects, working closely with relevant colleagues across Homes.
- Maintain strong external relationships with statutory and regulatory partners.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.

- Hybrid arrangements - at least two days a week in an office or in a community/site based/partnership setting. On other days, working from home may be possible, subject to business needs.

All about you

Our values

We succeed together
By working as one and respecting diverse perspectives, we support each other to consistently deliver better outcomes for our residents and communities.

We keep our word
We do what we say we will do, and act with integrity and ownership to build trust and provide the high-quality service people expect from us.

We do better every day
We are always looking for better ways to work and raising standards and strengthening communities through continuous improvement.

This is a people manager role. Please refer to our people manager standards

Essential knowledge, experience and skills

Professional Expertise (know-how & experience)

- Proven leadership experience in building safety, asset management or large-scale reinvestment programmes.
- Experience delivering complex safety, compliance or investment services within regulated environments.
- Strong track record of driving service improvement, culture change and customer experience improvements.
- Experience developing long-term investment programmes informed by stock condition data.
- Understanding of the regulatory and statutory regime within which building owners and registered providers operate.
- Evidence of commercial acumen, negotiation and partnership development.
- Experience presenting at Executive and Board levels.

Skills

- Strategic thinker able to analyse complex data and make sound decisions.
- Strong influencing, negotiating and communication skills.
- Effective leadership and team-management capability across diverse specialist teams.
- Excellent interpersonal skills, able to collaborate across functions and with external partners.
- Advanced IT and data analysis skills (including Excel and asset data systems).

Qualifications & Memberships

- Degree-level qualification or equivalent relevant experience.
- Professional membership desirable (e.g., RICS, CIOB, IFE, IIRSM, CABE).