

### Information, Systems and Change

## What's it all about

You will shape, establish and lead our Product and Platform Engineering team. The team is accountable for the design, build and maintenance of all our applications and technology platforms.

## How you'll make a difference

Building a capability that is intimately connected to our business stakeholders, understanding their needs and strategy; and that can deliver innovative solutions at pace and scale.

## How you'll do it

- Shape and grow a high-calibre, knowledgeable internal team focused on product management, design leadership and successful change delivery.
- Build strong relationships with senior business stakeholders
- Own and maintain our applications and platform strategy and roadmap which reflects both maintenance needs and support for our business ambitions
- Build, manage and grow effective partnerships with software and technology suppliers
- Drive the delivery of consistently high-quality deliverables from both internal development resources and our partners
- Being commercially aware, owning and managing the team budget and seeking value for money in everything we do
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.
- Hybrid arrangements - at least three days a week in an office or in a community/site based/partnership setting. On other days, working from home may be possible, depending on the work needed and the interaction required.

## All about you

### Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate – you recognise the needs of your team and support them.
- Progressive - you are innovative in your thinking and seeking constant improvement in everything the team does.
- Dependable – you ensure the team delivers on its promises.
- Inclusive – you value the contribution and champion the growth of all.
- Empowered – you seek forgiveness rather than permission; you are not afraid to be bold.

This role is at a **leadership** level. You will be responsible for a budget of over £10 million.

### Essential knowledge, experience and skills including qualifications and professional membership

- Educated to degree level or higher in Computer Science or similarly appropriate degree.
- Proven experience (in a similar Director of level role), building a Product Engineering capability in a mixed (custom and package-based) software environment.
- Strong, hands-on software engineering experience, including good knowledge of enterprise architecture; Microsoft Ecosystem (e.g.: M365, Dynamics 365 CE, Sales, and F&O; Azure Cloud); technologies and design patterns supporting the delivery of end user experiences.
- Understanding and management of infrastructure and hardware (WLAN, Office Network); Cyber Security
- Strong interest in emerging technologies (eg. AI/ML) and their application in the workplace
- Ability to formulate a vision and inspire its delivery
- Excellent relationship building and supplier management skills
- This role is subject to a **Basic** DBS check.