

> Homes > Planned Investment

What's it all about

As a Building Surveyor in NHG's Planned Investment team, you'll play a key role in making sure our homes are safe, compliant, and maintained to an exceptional standard.

You'll ensure high-quality, timely works across our property portfolio—using your technical expertise to assess buildings, diagnose issues, scope and take handover of planned investment projects.

How you'll make a difference

Your professional judgement and problem solving skills help deliver high quality works that boost resident satisfaction, support sustainability goals, and provide value for money through cost effective solutions. -solving skills help deliver high-quality works that boost resident satisfaction, support sustainability goals, and provide value for money through cost-effective solutions.

This is a role where your technical expertise and passion for great housing make a real impact every day.

How you'll do it

- Carry out detailed inspections and surveys to identify structural faults, defects, and root causes to building issues. You will ensure that scopes are accurate to reduce variations required during the construction phase.
- Recommend effective, long term, and cost-term, and costefficient-efficient solutions that ensure resident safety and building quality.
- Provide expert advice on maintenance, repairs, refurbishments, extensions, and new-build design.
- Ensure all works meet building regulations, fire safety standards, accessibility requirements, and energy efficiency-efficiency expectations.
- Ensure quality of works are delivered to a high standard by working with the Clerk of Works

to ensure works are progressing and completed in line with our specifications.

- Oversee projects from inception to completion, managing budgets, timelines, variations, and quality delivery.
- Coordinate with contractors and monitor works to ensure compliance, standards, and timely progress.
- Review historic repairs information and liaise with colleagues and customers to understand the historic issues with buildings on our programme.
- Support contractors by reviewing packs of information for planning applications helping to ensure applications are approved with minimal queries.
- Lead snagging and de-snagging inspections for cyclical works. Confirm completion to NHG standards and ensure all required certifications (gas, electrical, water tightness) and documentation are in place before handover.
- Build strong working relationships with contractors, internal teams, and stakeholders to support investment programmes and sustainability goals.
- Investigate customer complaints regarding workmanship or incomplete works, provide recommendations for resolution, and ensure customers are kept informed throughout. Promoting an overall positive customer experience.
- Attend contractor progress meetings and internal NHG programme reviews to provide technical input and quality updates.
- Deputise for the Senior Building Surveyor when required.
- Keep up to date with all NHG policies, health and safety regulations, and financial procedures.



Working better together
for our residents

- Work flexibly across office, site, and community settings as part of a hybrid working arrangement.

All about you

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

You'll demonstrate curiosity, willingness to learn, and a proactive approach to supporting colleagues and residents.

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#). This role is at **staff** level.

Essential knowledge, experience and skills including qualifications and professional membership

- Degree level-level qualification or equivalent experience in Building Surveying or a related discipline.
- Experience delivering refurbishment projects, including managing contractors, budgets, and quality standards.
- Demonstrated experience overseeing demolition and full construction of a new building, including all associated mechanical and building services.
- Strong understanding of building construction from substructure (foundations) through superstructure, with the ability to identify building components and assess their condition and remaining life cycle.

- Knowledge of bespoke and complex construction types.
- Proven ability to diagnose structural faults, defects, and root causes of building issues.
- Strong knowledge of building regulations, fire safety, accessibility, and energy efficiency standards.
- Experience preparing technical reports, specifications, and schedules of work.
- Excellent communication and stakeholder management-management skills.
- Proficiency with surveying tools and relevant software packages.
- Membership or working towards membership of **RICS**, **CIOB**, or another recognised professional body.
- Strong customer focused-focused approach with the ability to communicate clearly with residents and partners.
- This role is subject to a Basic criminal record check (CRB) issued by the disclosure and barring service (DBS).