

Senior Business Intelligence Analyst



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> IS&C > Analytics

What's it all about

You will work independently and have a deep understanding of a range of topics, including data management techniques, delivery methods and stages (such as minimal viable products), tools and technologies.

How you'll make a difference

As a Senior Business Intelligence Analyst, you'll be at the forefront of NHG's innovation in leveraging data to drive decision-making and enhance operational efficiency.

How you'll do it

- Develop complex solutions using a range of Business Intelligence techniques, whilst having a good understanding of any ethical considerations.
- Understand the internal and external context and demonstrate the benefits of Business Intelligence within NHG.
- Collaborate within a cross-function team to develop complex Business Intelligence solutions and outputs supporting the organization.
- Consistently make informed decisions in complex situations, communicate plans to management in simple non-technical language, adhere to, and help establish guidelines, and document new insights.
- Monitor business intelligence solutions to ensure they run effectively within established SLAs. Be proactive and look at options to improve availability. Troubleshoot issues, escalate early and maintain effective communication during incidents.
- Prepare and manipulate data, perform complex analytics and support less experienced colleagues to improve their analytical capability.
- Present and communicate effectively to technical and non-technical stakeholders.
- Support capability building within the organization (platform config, upskilling others etc.)
- Help NHG grow its Business Intelligence capabilities and roadmap.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures

including health and safety and financial regulations.

- Hybrid arrangements - at least three days a week in an office. On other days, working from home may be possible, depending on the work and the interaction required.

All about you

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#). This role is at **staff** level.

Essential knowledge, experience and skills including qualifications and professional membership

- BSc. in computer science, statistics, mathematics, or economics; or diploma / advanced diploma in a relevant analytical discipline
- Experience of working within cross functional teams including, data governance, information security, infrastructure and software engineering to design and deliver data products.
- Experience of cleansing, preparing, manipulating and transforming data to meet aims.
- Experience of building business intelligence solutions through Power BI.
- Experience of working with Azure and associated tools.
- Experience of mentoring others and transferring knowledge.
- Experience of Business intelligence and data visualisation using Power BI.
- Understand user requirements and translate them into business intelligence solutions



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- Experience of assessing and improving the quality of data. Working closely with experts to achieve it.
- Ability to motivate others and set direction for others.
- Strong problem-solving skills and the ability to think critically about complex data-related challenges.
- Familiarity with version control systems such as Git for collaboration and code management.
- Eagerness to learn and adapt to new technologies and methodologies in the field of Business Intelligence.
- Strong written and verbal communication skills for presenting findings and insights to both technical and non-technical audiences.
- Determination and pragmatism – ability to find solutions and deliver.
- Understanding of ethics and data privacy and their impact in business intelligence solutions
- Collaboration and teamwork skills to work effectively with cross-functional teams.
- Understanding of user experience such as user experience analysis, design, evaluation and research.