

Project Manager – Supported Housing



Working better together
for our residents

Operations > Supported and Temporary Housing

What's it all about

The project manager role offers an exciting opportunity to lead the delivery of operational focused projects, within the supported and temporary housing business in partnership with colleagues and external stakeholders.

How you'll make a difference

You will be responsible for delivering management improvement projects for our homes to benefit our most vulnerable customers. The role combines technical expertise with leadership skills to ensure efficient and effective maintenance of our homes and an improved resident experience.

How you'll do it

- Working in the business development team you will take responsibility for the delivery of projects, identifying, escalating and managing risks and issues as appropriate.
- Support colleagues to make the business case for projects by defining the scope and creating project plans and cost estimates.
- Track all tasks and dependencies to ensure successful delivery of project outcomes
- Ensure effective project governance, providing regular and accurate reports and updated project documentation to project sponsors.
- Ensure delivery on project tasks by effectively matrix managing project resources.
- Work to remove barriers to project delivery and ensure that you manage conflicting business requirements.
- Provide day-to-day supervision, support and guidance to any staff collaborating on the project.
- Ensure all aspects of change are considered, planned for, managed and communicated.

- Work with operations teams to investigate and analyse operational issues and generate effective practical solutions
- Build effective, credible relationships with stakeholders at all levels in order to deliver project outcomes.

All about you

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#). This role is at **manager** level.

Essential knowledge, experience and skills including qualifications and professional membership.

- Experience of effective project management and managing change.
- Experience of successfully managing stakeholder relationships, with the ability to influence and negotiate and deliver results through others.
- Knowledge of budget management.
- Understanding of housing management or willingness to learn.
- Effective IT skills including intermediate MS Office skills.