

Heat Network strategy manager

> Homes > Energy/ Heat ,Energy and Water

What's it all about

The heat network strategy manager is responsible for shaping and delivering NHG's heat network strategy, including developing delivery models and governance frameworks that enhance heat network services for customers.

The role ensures robust compliance with regulatory requirements, drives continuous improvement across heat network services and works closely with internal teams, developers, local authorities and government.

How you'll make a difference

Deliver sustainable, cost effective and compliant heat network solutions for customers.

Ensure NHG remains ahead of regulation and industry developments.

Enable successful delivery and integration of new heat networks into NHG's portfolio.

Strengthen partnerships with stakeholders to maximise commercial and environmental outcomes.

How you'll do it

- Develop and implement heat network strategies, policies and delivery models.
- Establish and maintain policies and procedures to drive continuous improvement.
- Ensure compliance with Heat Network Market Framework Regulations, including Ofgem submissions and lead on heat network regulation readiness action plan.
- Monitor regulation changes and assess their impact on NHG, including leading on NHG's consultation responses where appropriate.
- Lead procurement of Energy Service Company (ESCO) services where required.
- Effectively manage ESCO contracts with regular engagement with third party providers.
- Appointment and oversight of legal and commercial consultants to support contract management and strategic delivery of heat network services.
- Oversee strategic delivery of new heat networks, including commercial and legal arrangements.
- Work with team, local authorities and partners to embed best practice in new schemes.
- Review leases and tenancy agreements to ensure alignment with charging and operational processes.
- Identify opportunities to connect to existing district heat networks.
- Coordinate integration of new schemes into operational business functions.
- Develop compliance reporting processes and maintain records and systems.
- Manage risks associated with heat network activities and regulation.
- Support heat network operations teams with strategic oversight.
- Conduct research and represent NHG at industry events to inform strategic direction.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.
- Hybrid arrangements - at least three days a week in an office or in a community/site based/partnership setting. On other days, working from home may be possible, depending on the work needed and the interaction required.

All about you

Behaviours for success

Our values set out what we stand for. You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#).

This role is at **manager** level.

Essential knowledge, experience and skills including qualifications and professional membership

- Relevant professional qualification (energy, environmental field) or equivalent experience in similar role for 3+ years.
- Strong understanding of heat network infrastructure and operations
- Strong understanding of heat network delivery models.
- Knowledge of ESCO structures and energy service delivery vehicles.
- Understanding of relevant heat network regulation and statutory frameworks.
- Experience working with developers, contractors and stakeholders.
- Significant experience in contract management
- Strong research, reporting and presentation skills.

- Excellent project coordination and ability to manage multiple workstreams.
- Proven stakeholder management and relationship-building skills.
- Strong written and verbal communication.
- **Intermediate** IT and systems skills including Microsoft office.