

Dynamics CRM F&O Engineer



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for our residents

What's it all about

> IS&C > Software Engineering

You will be responsible to design, develop, customise and implement operation solutions on Dynamics 365 Finance and operations to meet the business requirements of the organisation.

How you'll make a difference

By leveraging your technical expertise and domain knowledge to design, develop and implement scalable and efficient solution within Dynamics CRM F&O, you will enable the organisation to streamline business processes, improve operational efficiency and drive business growth to ultimately provide a quality service to our residents.

How you'll do it

- Design and architect solutions that align with business processes and objectives.
- Develop and customise Dynamics F&O solutions including designing and implementing customisation, extensions and integrations using tools such as x++, C# and power platform.
- Ensure the quality and reliability of Dynamics CRM F&O solutions through unit testing, integration testing and user acceptance testing.
- Optimise the performance and scalability of CRM F&O solutions through performance tuning, code optimisation and architectural improvements to ensure efficient data processing and system responsiveness.
- Integrate Dynamics 365 Finance and Operations with other systems and applications. Configure data integrations, APIs and middleware to enable seamless data exchange.
- Document technical designs, configurations and customisation of Dynamics CRM F&O solutions and maintain documentation to facilitate knowledge transfer and support ongoing maintenance and enhancements.
- Implement security controls and access management mechanisms to protect sensitive

data and ensure data privacy and security and compliance with regulatory requirements such as GDPR.

- Stay abreast of emerging technologies, tools and updates related to Dynamics CRM F&O and provide recommendations for process improvements, tools enhancements and system optimisation to drive continuous improvement and innovation.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.
- Hybrid arrangements - at least three days a week in an office. On other days, working from home may be possible, depending on the work and the interaction required.

All about you

Behaviours for success

Our values set out what we stand for. -You'll need to show us how you match them and how you'll behave to ensure those are visible when carrying out your work.

- Compassionate
- Progressive
- Dependable
- Inclusive
- Empowered

For each value, we've created example behaviours to help you understand our expectations in more detail. Please [refer to the framework](#). This role is at **colleague** level

Essential knowledge, experience and skills including qualifications and professional membership.

- Bachelor's degree in either computer science/Information Systems or equivalent experience
- Ability to analyse business requirements and translate them into technical solutions

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within Dynamics 365 Finance and Operations.

- Excellent communication and problem-solving skills, with the ability to influence internal and external stakeholders.
 - Proficiency in Microsoft Dynamics 365 Finance and operations development, customisation and configuration
 - Strong knowledge of programming language x++ and C#
 - Experience of Microsoft Power Platform tools, including Power Apps and Power Automate for extending Dynamics 365 functionality.
 - Understanding of Dynamics 365 data model, entities, forms, workflows and business processes
 - Experience with customisation and configuration of standard Dynamics 365 modules and functionality to meet specific business needs
 - Familiarity with integration technologies and patterns such as Data entities. OData and Azure Integration services
 - Knowledge of SQL Server and Database concepts for data manipulation and reporting.
 - Experience of with version control systems such as Git for managing codebase and collaborative development.
 - Knowledge of industry best practices and standards
 - Ability to troubleshoot and debug issues in Dynamics CRM F&O solutions, identifying root causes and implementing fixes.
- This role is subject to a **basic** criminal record check (CRB) issued by the disclosure and barring service (DBS)