



Technical Project Manager

> NHG Digital > Product and Delivery

What's it all about

You are accountable for the successful delivery of assigned technology and business change projects within NHG Digital's portfolio. Working with business stakeholders, technical teams, suppliers and delivery partners, you will ensure projects are delivered on time, on budget and to agreed quality standards.

Operating within a predominantly Microsoft cloud environment, including Microsoft 365, Dynamics 365 CRM and integrated SaaS solutions, you will manage projects that deliver measurable business outcomes while ensuring effective governance, risk management and stakeholder engagement.

How you'll make a difference

By providing clear ownership and leadership of technology-enabled change, building strong relationships across teams, and translating complex technical delivery into clear business outcomes that deliver lasting value.

How you'll do it

- Leading technology enabled change projects, ensuring successful delivery and alignment to organisational objectives.
- Establishing appropriate project governance, reporting progress, milestones, risks and dependencies.
- Leading end-to-end project delivery, preparing robust business cases, plans, budgets and delivery roadmaps.
- Managing projects using Agile, Hybrid and Waterfall delivery approaches, selecting the most appropriate methodology for successful outcomes.
- Using Azure DevOps (ADO) and other project management tools where appropriate.
- Ensuring effective testing and acceptance processes, including OAT, UAT, business readiness and implementation activities.

- Engaging stakeholders to define scope, benefits and return on investment, ensuring outcomes are realised.
- Matrix-managing project teams, including Solution Owners, SMEs, technical resources, information security, and suppliers, setting clear objectives and supporting delivery.
- Managing supplier relationships, procurement activities and contract performance in partnership with Procurement.
- Supporting colleagues with advice, peer review and project management best practice.
- Ensure that you follow and keep up to date with all relevant Notting Hill Genesis and statutory policies and related procedures including health and safety and financial regulations.
- Hybrid arrangements - at least three days a week in an office or in a community/site based/partnership setting. On other days, working from home may be possible, depending on the work needed and the interaction required

All about you

Living our values

Our purpose is to create a fairer London where everyone has a place to call home, and our mission is to listen to our residents and provide homes and services that enable them to thrive. Our values are at the heart of everything we do and guide how we work, collaborate and make decisions every day. By bringing them to life, you'll help us deliver our mission and make a positive difference for residents, communities and colleagues

Our values are:

- **We succeed together**
- **We keep our word**
- **We do better every day**

To learn more about our Values Framework, including what each value looks like in action, please refer to our full **Values Framework document**.

Essential knowledge, experience and skills, qualifications and professional memberships including regulatory requirements

- Proven track record delivering IT and business change projects in complex environments.
- Experience delivering projects within Microsoft-centric environments, including Microsoft 365, Dynamics 365 CRM, and Azure.
- Experience managing SaaS solutions, system integrations and third-party suppliers.
- Strong understanding of project lifecycle management, governance, risk and budget control.
- Experience leading testing and acceptance activities, including OAT, UAT and implementation readiness.
- Working knowledge of Agile, Waterfall and Hybrid delivery methodologies, with experience of Azure DevOps (ADO) or similar tools.

- Strong stakeholder management and influencing skills, with the ability to communicate complex technical concepts clearly.
- Experience producing business cases, project plans and senior stakeholder reports.
- Experience of supplier management, procurement and contract negotiation.
- Strong IT skills, including Microsoft Office and collaboration tools.

Desirable

- PRINCE2, APM, PMP or equivalent project management qualification.
- Agile certification (AgilePM, Scrum Master or equivalent).
- Experience in Housing or other regulated industries